

JO MALONE

LONDON

RETURNS NOTE

Need to return something? We want you to feel confident about shopping with us - you can return any product in its original condition within 30 days following its purchase date. Simply fill in the form and send it back together with the item(s) you're returning.

Please ensure you obtain a proof of postage when you return the item(s) to us (make sure you keep a copy of the proof of postage in case we do not receive the returned parcel, as we cannot accept liability for returned goods lost in transit).

Email Address:

Order Number (in order confirmation email):

Product Description	Quantity Returned	Return Code*

***Reason for return code:** OE - Wrong product/size ordered, DG - Received a damaged/faulty item, DP - Item not as expected, NN - Item no longer needed, LD - Arrived too late, MP - Incorrect item shipped, OT - Other (please state).

For further information please visit our Customer Service pages at www.jomalone.co.uk